

## Q: How do I benefit from the Micad SFG20 integration?

**A:** To benefit from the SFG20 Micad FM integration you will need to have an active subscription to access and use SFG20 instructions and frequencies. You will also need a supported Micad FM system with the relevant PPM module. The Micad SFG20 integration will be a paid for licensed module. If you are already an SFG20 user, once you have the add on you will be able to update existing PPMs in your Micad FM system using your current SFG20 subscription.

## Q: Tell me more about the ZetaSafe & Micad FM integration

**A:** ZetaSafe and Micad FM can operate either independently as standalone systems or combined with the dedicated Notes- Reactive job link. As such you will need a license for both software applications and the integration module. The ZetaSafe integration is only available on Micad FM version 3.1.5.1 onwards and is an optional add on. We plan to increase the level of interaction between ZetaSafe and Micad modules (e.g. linked Asset lists). You do not need to be on IPR3.6 to benefit from the Micad FM or ZetaSafe enhancements.

## Q: What systems does Micad integrate with?

**A:** Micad offers a flexible set of software modules to cover most of your needs. However we recognise that some users have specialist software they would like to link with or make use of data from their Micad systems. We offer a range of APIs and bespoke integrations, but our first priority is always to integrate modules within our own portfolio, such as ZetaSafe. These will always offer best value for our customers.

## Q: What types of audit can Micad Audit be used for?

**A:** As standard Micad Audit can be supplied with 10 or more (e.g. Cleaning, catering, Fire, Waste) predesigned templates to give you a quick start on many auditing subjects. You can have as many or as few as you wish and only pay for those you use. You are free to design your own templates for new auditing topics.

## Q: How do I upgrade to the new IPR 3.6?

**A:** Users are being moved over individually to an agreed timescale. This can take as little as 24 hours but depends on which modules you currently use and if you have any third party integrations etc. In every case, you will be provided with access to our demonstration system and receive a copy of our the latest onboarding guide and release notes. The process also includes the use of tools to verify accounts with no email addresses etc. to ensure a seamless transition. Remote familiarisation sessions for core users are also part of the package.

## Q: What happens to all my data when I move to IPR 3.6?

**A:** All your data including that residing on the FTP will be moved to your new IPR. This includes files stored on your FTP (e.g. used as a back up) and asbestos data. This also includes all your drawings, their layers and xrefs etc.

## **Q: Can I re-watch the conference videos & share with colleagues?**

**A:** Yes, you can re-watch the conference videos and share with colleagues.

- Day one can be accessed [here](#).
- Day two can be accessed [here](#).

## **Q: Will Micad be running more events ?**

**A:** Yes, we will be running more events. Based on the feedback gathered in the polls during the event and from your feedback, we plan to run several events in 2021 starting in the first quarter. We will include sessions on topics such as the new ERIC tool kit, Micad360 and ZetaSafe. Follow us on [LinkedIn](#), [Twitter](#) and check our [website](#) for details of all Micad events.