

Micad User Conference Agenda – 8th December 2020

09:30 - 09:40 Welcome

Ken Gordon, Sales Director

The year in review: challenging times but we've been productive

09:40 - 10:00 Keynote address: The evolution of Micad and what it means for you
10:00 - 10:15 Faster and scalable: New technologies
10:15 - 10:30 Trusted advisory and professional services
10:30 - 10:45 Technology improvements and operational enhancements
10:45 - 11:00 Upgrades: Prepare to succeed
11:00 - 11:10 Q&A

Peter Harris, Chief Executive Officer
Adi Wahrhaftig, Chief Technology Officer
Peter Harris, Chief Executive Officer
Andy Dobbins, Operations Director
Cathy White, Client Support Manager

11:10 – 11:20 Break

Product innovation: solving your estates and facilities challenges

11:20 - 11:30 Micad360: The home of remote working
11:30 - 11:40 Micad Analytics: Powerful insight and analysis
11:40 - 11:50 ERIC reporting: New requirements, new solution
11:50 - 12:00 GS1: New standards and intuitive new app
12:00 - 12:05 Portals 3: Getting the right data to the right people
12:05 - 12:10 Asbestos: Intuitive user interface and enhanced reporting
12:10 - 12:20 Q&A

Ken Gordon, Sales Director
Peter Harris, Chief Executive Officer
Cliff Walworth, Technical Director
George Lawton, Engagement Manager – GS1 (tbc)
Peter Davies, Business Analyst
Peter Harris, Chief Executive Officer

Close

12:20 - 12:30 Concluding remarks and close

Peter Harris, Chief Executive Officer

Micad User Conference Agenda – 10th December 2020

09:30 - 09:40 Welcome

Ken Gordon, Sales Director

The year in review: challenging times but we've been productive

09:40 - 09:55 Keynote address: The evolution of Micad and what it means for you
09:55 - 10:00 Q&A

Peter Harris, Chief Executive Officer

Product Innovation: solving your estates and facilities challenges

10:00 - 10:40 **Micad FM**

- New releases: Key features and benefits
- Rebranding: From HelpDesk to Micad FM
- Product evolution
- Backtraq conversions
- Demonstrations:
 - o Next gen Micad FM app
 - o Enhancing PPM compliance with SFG20 integration
 - o Case Studies:
 - UCA: Improving accuracy & unlocking the value of data
 - Black Country NHS: One version of the truth with ZetaSafe and Micad FM
 - Milton Keynes NHS: Remote implementation success

Ian Johnson, CAFM Product Manager and John Herron, Product Manager

10:40 - 10:50 Q&A

10:50 – 11:00 Break

Compliance Solutions

11:00 - 11:20

Micad Audit

- From data to dashboard
- MMU case study: Multiple Audit templates - focus on Covid19
- Accurate and consistent estate space records with IPR integration

Cathy White, Client Support Manager

11:20 - 11:30

Q&A

11:30 - 12:05

ZetaSafe

- Update and rebranding
- How ZetaSafe works
- Closing the loop: ZetaSafe and Micad FM working together

Andy Dobbins, Operations Director

12:05 - 12:15

Q&A

Close

12:15 - 12:30

Concluding remarks and close

Peter Harris, Chief Executive Officer